



## **Ruby Rewards FAQs**

### **What are Ruby Rewards?**

Ruby Rewards are earned through various programs and incentives that are awarded as a dollar coupon that can be applied towards full priced items, excluding new arrivals.

### **How can Ruby Rewards be earned?**

Ruby Rewards can be earned through various programs including the Hostess Program and Step into Success for new Stylists. We also offer Stylists incentives to earn more Ruby Rewards throughout the year.

### **When do Ruby Rewards expire?**

The expiration date for Ruby Rewards varies, so be sure to pay attention to any emails sent that inform you of Rewards being applied to your account. The email will include the unique coupon code for redemption and the expiration date.

If the Rewards are earned through the Hostess and Party Program, the rewards expire within 72 hours from when the party closes.

Rewards earned through the Step into Success Program or by the purchase of a Goal Getter Kit, the Rewards will expire within 30 days of issuance.

### **When are Ruby Rewards issued?**

For the Hostess Program, Rewards are issued at the time the party is closed.

For all other Rewards, we will apply them to the Stylist's account Fridays. This includes, but is not limited to, Rewards earned through Step into Success and the purchase of the Goal Getter Kit. An email will be triggered when the Rewards have been applied to the Stylist's account and available for redemption.

### **What can Ruby Rewards be applied towards?**

Ruby Rewards are awarded at the time the party is closed and must be redeemed within 72 hours. Rewards are not stackable. Items purchased with Ruby Rewards cannot be returned (exchanges only). Ruby Rewards can be applied towards full price items, excluding new arrivals (items displayed in the New Arrivals category on the website).

Rewards cannot be used towards enrollment kits, business supplies or sale items.  
Rewards cannot be used in conjunction with other promotions or discounts.

Do all Ruby Rewards have to be redeemed in one order?

Yes! All rewards must be applied to a single order.

Can Ruby Rewards or coupons be stacked and applied to the same order?

No. Only one coupon code per order.

Can items purchased with Ruby Rewards be returned?

Review the Return and Exchange Policy [here](#).

How are Ruby Rewards redeemed?

Ruby Rewards can be redeemed during checkout on the website. Just take your unique code and apply. If all Rewards are not applied to a single order, they will be forfeited.

Subtotal:	\$27.00
<hr/>	
Shipping:	<a href="#">Add Info</a>
<hr/>	
Coupon Code: <a href="#">Cancel</a>	
<input type="text" value="Enter your coupon code"/>	<a href="#">APPLY</a>